## IN THE SPECIFICATION

Please add the following paragraph after paragraph [0079] of the published application:

The workflow system may comprise a form route manager for receiving and sending email according to a route, the route comprising a step-by-step sequence of email addresses, wherein the form route manager includes:

an in-box adapted to receive email;

a first sequencer adapted to as follows:

compare a step field of the email with the route,

define the next email address based on the compare,

update the email address to the next email address,

update the step field to the next step; and

an out-box adapted to send email to the next email address.

Please replace paragraph [0143] of the published application with the following paragraph:

In FIG. 25, these three roles are shown as R1, R2, and R3. The email [251] <u>252</u> includes the control field PROJECT [252] <u>251</u>, which permits the selection of email addresses based on the value of PROJECT. The mapping in SQL TABLE ROLE ROUTE permits the selection of the email addresses based on Project 1 or Project 2 where for Project 1, R1 is email address A while for Project 2, R1 is email address D. The roles may be specified or may be determined based on other information such as an organization structure. The SQL TABLE ORGANIZATION illustrates the relationship

of employees and managers.